

DIGITAL RESOURCES FOR FAMILIES

SOAR 2024

University of
New Haven

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**POWER
ON**

University of
New Haven



**“I DON’T KNOW WHAT IS
GOING ON.”**

- Every first-year student in the last 500* years

** - slight exaggeration*

“

I don't know what's going on with my child.

They say there's nothing to do.

They missed an important deadline.

- Every first-year student **parent** in the last 500* years



”

* - slight exaggeration



University of New Haven

DIGITAL RESOURCES

A quick introduction to some of the digital resources available to help stay connected to Charger Nation.

In the next 15 minutes, we'll cover:

- Digital Communications and Resources Available to **Students**
- Digital Communications and Resources Available to **Families**



Communicating with **STUDENTS**

The University communicates to students in multiple ways:

- > Public Website – newhaven.edu
- > Internal Portal – myCharger
- > Direct emails
- > Email – The Weekly Roundup
- > Email – Charlie's Events Roundup
- > Email – Charlie's Daily Events
- > Email – Charger Nation News
- > Charger Connection website and Corq app
- > Class of 2028 group on Facebook
- > Flat-screen TV displays around campus
- > Public social media accounts
- > Emergency Notification System

Communicating with FAMILIES

Some (but not all) of the same resources are available to family members.

- > Public Website – newhaven.edu
- ⊘ Internal Portal – myCharger **Login required**
- > SOME Direct emails to parents
(ensure student lists you as family contact in Banner)
- ⊘ Email – The Weekly Roundup
- ⊘ Email – Charlie's Events Roundup
- ⊘ Email – Charlie's Daily Events
- > Email – Charger Nation News (optional to subscribe)
- ⊘ Charger Connection website and Corq app
- > Parents and Families group on Facebook
(optional to join)
- > Flat-screen TV displays around campus
- > Public social media accounts
(optional to follow)
- > Emergency Notification System
(optional to sign up)

Communicating with **EVERYONE**

Newhaven.edu, the University's website, is available to everyone, and is the go-to site for families.

- Info that parents and families need should be available on the public website, with no login required to view the info.
- Check out our special section for Parents and Families:

www.newhaven.edu/families



5 Key Webpages (on newhaven.edu)



Directory

- Finding faculty and staff emails and phone numbers



Offices and Departments

- A list of some major offices around campus



Bursar

- Billing and payments, student health insurance



Interactive Campus Map

- Get familiar with our campus locations and buildings



Career Development Center

- Jobs, internships, career prep, and much more

“

Dude, we know how to use a website.

- Everyone watching this presentation



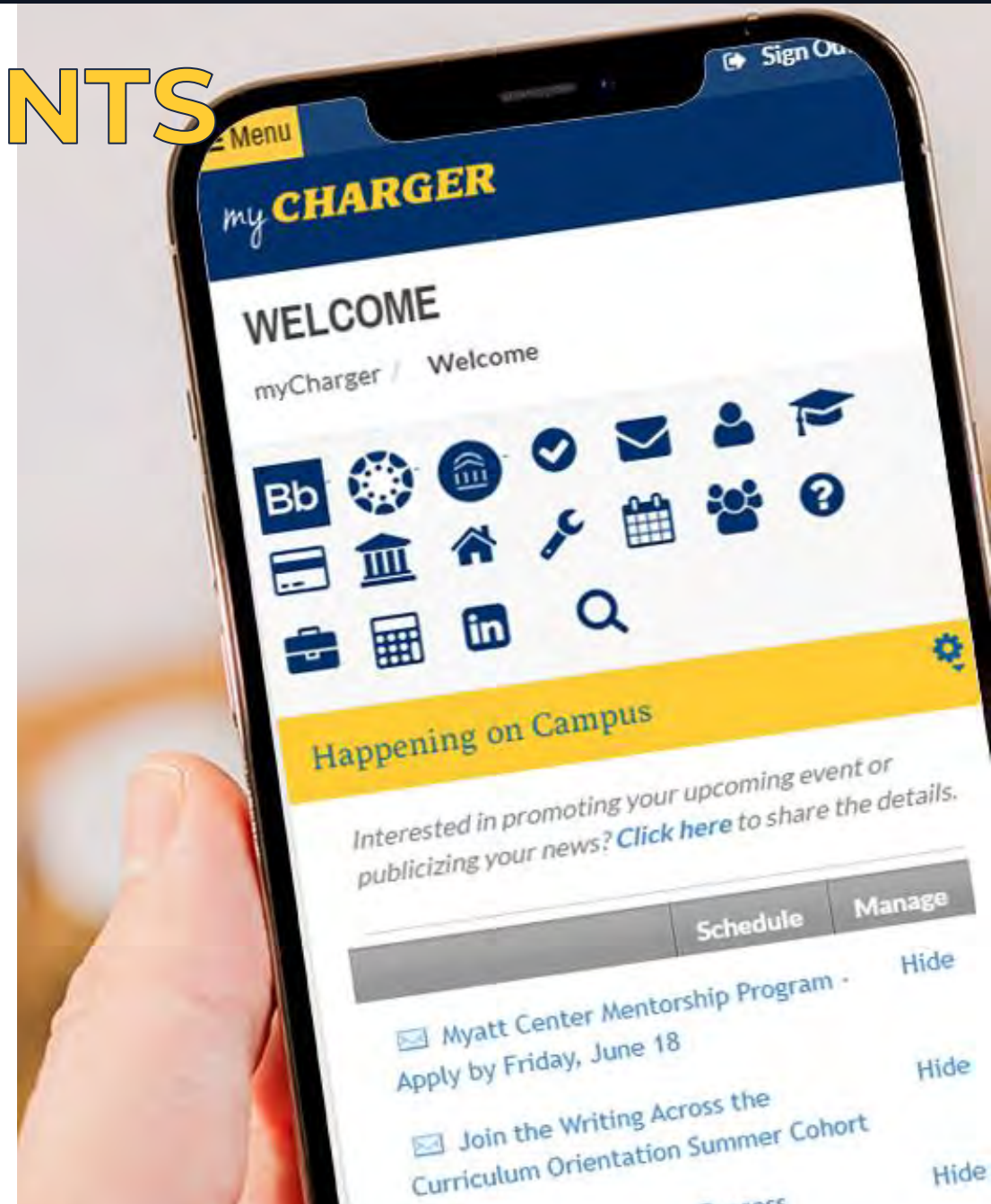
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Communicating with **STUDENTS**

Almost everything is on **myCharger**, the University's internal portal.

- Happening on Campus news feed
- Daily calendar of events
- Links to all pertinent campus systems
- Office and department pages, resources, forms, documents, policies, procedures, etc.

mycharger.newhaven.edu (login required)



Communicating with STUDENTS

The student will receive almost everything via email. (More than they want.)

- Important deadlines
- Billing statements
- Schedule changes
- Club invitations
- Event notifications
- Housing reminders
- Messages from professors
- Advising information
- Dining Information

Office of Graduate and International Student Life GSC Executive Board Election Results Dear Graduate Students, I am writing to share the results of	4/29/2024 OGISL
Slingluff, Lauren Library Advisory Committee: Last Chance for Feedback Closing soon! Share your feedback with us for a chance to win	4/26/2024 Library
Office of Graduate and International Student Life Graduate Student Council Elections - Your Vote Matters! Dear Graduate Students, It's time to make your voices heard!	3/21/2024 OGISL
Center for Student Engagement, Leadership and Ori... USGA Election Results and E-Board Applications Greetings Chargers, We hope you all had a great Spring	3/20/2024 Student Life
Center for Student Engagement, Leadership and Ori... Charlie's Daily Events - Wednesday, March 20th This email features student events happening at the University	3/20/2024 Student Life
Center for Student Engagement, Leadership and Ori... Charlie's Daily Events - Monday, March 18th This email features student events happening at the University	3/18/2024 Student Life
Slingluff, Lauren Peterson Library Closed for Inclement Weather 2/13 Dear Charger Community, As shared earlier by Ronald	2/12/2024 Crisis Communica...
Quagliani, Ronald Status of Evening Classes For Today (4 pm or later) Good morning, Any change in the status of evening classes	1/16/2024 Public Safety
Myatt Center for Diversity and Inclusion Celebrating Black History Month 2023 Dear Campus Community, The Myatt Center invites you to join	1/30/2023 DEIAB

“

What is email?

- Every first-year student since about 2009



”

Pretty please ...

Encourage your student to read their University email, even if they don't like to use email.

That's it. That's the whole slide.

Office of Graduate and International Student Life GSC Executive Board Election Results Dear Graduate Students, I am writing to share the results of	4/29/2024 OGISL
Slingluff, Lauren Library Advisory Committee: Last Chance for Feedback Closing soon! Share your feedback with us for a chance to win	4/26/2024 Library
Office of Graduate Student Life Dear Graduate Student	3/21/2024 OGISL
Center for Student Life USGA Election Results Greetings Class of 2024	3/20/2024 Student Life
Center for Student Life Charlie's Day This email features	3/20/2024 Student Life
Center for Student Life Charlie's Day This email features	3/18/2024 Student Life
Slingluff, Lauren Peterson Library Dear Charge	2/12/2024 Communication
Quagliani, Ronald Status of Evening Classes For Today (4 pm or later) Good morning, Any change in the status of evening classes	1/16/2024 Public Safety
Myatt Center for Diversity and Inclusion Celebrating Black History Month 2023 Dear Campus Community, The Myatt Center invites you to join	1/30/2023 DEIAB




Communicating with **STUDENTS**

The Weekly Roundup is sent to students Sundays at 8 p.m.

This email features:

- Top news items
- Upcoming deadlines
- Important reminders
- Stories from Athletics



End of Semester Transportation Schedule

Transportation service changes are now in effect. Be sure to check out the end-of-semester transportation schedule below.

University housing will close for undergraduates on Tuesday, May 7 at 10 p.m., and for graduating students on Sunday, May 12 at 10 a.m.

The most-updated schedule can always be found on [the myCharger Shuttle and Transportation Services page](#).

No Longer Operating:

- Downtown Shuttle (last day was Saturday)
- Post Mall Shuttle (last day was Sunday)

Operating SPECIAL on Monday, May 6:

- West Haven & New Haven Train Shuttle - Looping, 7:30 a.m. - 10 p.m.

Operating through Tuesday, May 7:

- Orange Campus Shuttle
- Atwood/Park View Van
- Forest Hills Van/Shuttle
- Apartment Shuttle
- Train Van
- Accessible Van
- North Loop & South Loop Shuttles and Vans

THE WEEKLY ROUNDUP

UNIVERSITY OF NEW HAVEN

The Roundup is sent to all UNewHaven students every Sunday evening, providing an overview of the great things happening on campus. [Submit your announcements, news, or events.](#)



Campus Bookstore will be closed June 10-11; temporarily relocate to Seton Gallery

The University's campus bookstore will be closed on Monday and Tuesday, June 10 and 11, as it temporarily relocates to the Seton Gallery in Dodds Hall to allow for renovations to take place in the current bookstore space.



REMINDER: Most Offices Observing Summer Hours; University Closed Juneteenth

Most offices at the University will follow a summer schedule on Fridays through August 9. Office hours during this time will be Monday through Thursday from 8:30 a.m. to 4:30 p.m. (the same hours as during the academic year), **with a shortened Friday operating schedule from 8:30 a.m. to 1:30 p.m.**

Please note that the University will be **closed on Wednesday, June 19**, in observance of Juneteenth.

Communicating with **STUDENTS**

Charlie's Events Roundup is sent to students Thursdays at 8 p.m.

This email is **just for events.**

It features a curated selection of some of the hundreds of events happening at the University each week.



Upcoming Events, Dates & Deadlines

Thursday, April 4

- [Late Night Movie - Sharkboy and Lavagirl](#) 11:15 p.m., Alumni Lounge, Bartels Hall

Friday, April 5

- [Cover Letter Workshop](#) 11 a.m. - 12 p.m., Zoom
- [LinkedIn Workshop](#) 1:30 - 2:30 p.m., Zoom
- [International to Enter National](#) 3 - 4 p.m., Maxcy Hall, Room 124
- [USGA General Meeting](#) 3:30 - 6 p.m., Bergami Hall, Room 307
- [44th Annual International Festival \(iFest\)](#) 4 - 9 p.m., David A. Beckerman Recreation Center *Tickets Required - Click Link Above*
- [Find more events happening on campus here](#)

Saturday, April 6

- [Men's and Women's Track & Field at Wilton Wright Invitational](#) 10 a.m., Jess Dow Field *(at Southern Conn. State)*
- [Baseball vs. Saint Rose \(DH\)](#) 12 p.m., Frank Vieira Field or watch live on Charger Sports Network

...atures just some of the hundreds of events happening at the University each **even more?** Visit Charger Connection for a full list of Recognized Student Organization events and meetings.



Come One, Come All to the Spring Weekend Carnival and Bonfire Finale, featuring Finals Destress Plate Smash

The Cosmic theme continues on **Saturday, when the Spring Weekend Cosmic Carnival hits North Campus from 4 - 9 p.m.** Open to all undergraduate students, the carnival features games, rides, food trucks, and stress-relief prizes. Tickets...

Communicating with **STUDENTS**

Charlie's Daily Events is sent to students every weekday morning.

This email is **just for events and club meetings**.

Students used to receive 30-50 RSO emails per day.

CSELO now lists all the events and meetings happening that day.



This email features student events happening at the University each day. Visit [Charger Connection](#) for a full list of Recognized Student Organization events, club meetings, and more.

Tuesday, November 2nd

Recognized Student Organization (RSO) Events

- **Say What?! Talent Show Tabling - Kappa Gamma Rho**. 9 a.m.-2 p.m., Bartels Lobby Tables
- **Caribbean Paint Night**. 6-7 p.m., Alumni Annex
- **Step Up, Charged Up: Facilitating Edition** 7-9 p.m., South Campus 110
- **T-shirts in the Makerspace**. 7:05-9:00 p.m., Makerspace
- **EMS Club General Meeting** 9-10 p.m., Gehring 102
- **Gaming Club Mario Kart Night**. 8-10:45 p.m., Kaplan 208

Communicating with **STUDENTS**

Charger Nation News is sent to students every Wednesday.

This email showcases University news stories and “in the media” links and videos.

Families can **choose** to subscribe. Visit newhaven.edu/news

GET THE HIGHLIGHTS!

Stay up to date with our biweekly newsletter, highlighting stories from around the University.

Name

Email

I agree to the newsletter terms

Newsletter Terms

Submit



Solar Eclipse Offers Unique Research and Learning Opportunities for Chargers

Whether they are headed to New York or Texas to launch weather balloons or sharing their passion for research on campus, teams of students and faculty members are excited for the solar eclipse. It promises to be an extraordinary opportunity to take their research to new heights and, even, to test a new weather balloon prototype.



Communicating with **FAMILIES**

Families DO NOT receive the same emails that students do.

- Select emails with broad, high importance are sent to family members who are listed in a student's Banner account.
- Family members can **sign up** for certain other emails, like [Charger Nation News](#), [Emergency Notifications](#), and [Authorized Payor billing notifications](#).

University of New Haven

Dear Parents and Families,

You are invited to join us on, **Wednesday, March 27, at 6 p.m. ET** for a [virtual forum about studying abroad at the University of New Haven's campus in Tuscany, Italy](#). Staff members from the Dean of Students Office and the Tuscany Campus will lead the discussion.

The virtual forum will be broadcast live at facebook.com/UNewHavenCharlie. Attendees who are logged into Facebook will have the opportunity to submit questions for the panelists.



FAMILY CONNECTION

A newsletter for parents and families of University of New Haven students
January/February, 2024



A message from the VP of Student Affairs and Dean of Students

Dear Parents and Families,

We hope you and your students had an enjoyable Winter Break and that your Chargers are excited for all the spring semester has in store. We are excited to welcome students who spent the fall semester at our campus in Tuscany, Italy, and those who are joining us for their first semester as Chargers.

This issue, we are providing an overview of the many resources provided by our Career Development Center to support students throughout their time as Chargers.

Don't hesitate to reach out to me at DeanOfStudents@newhaven.edu with questions or concerns you might have.

Sincerely,
Ophelie Rowe-Allen, Ed.D.

Important Dates

February
Black History Month

March 5
Midterm Grades Due

March 6
Deadline for Housing Deposit and Housing Application for 2024-25

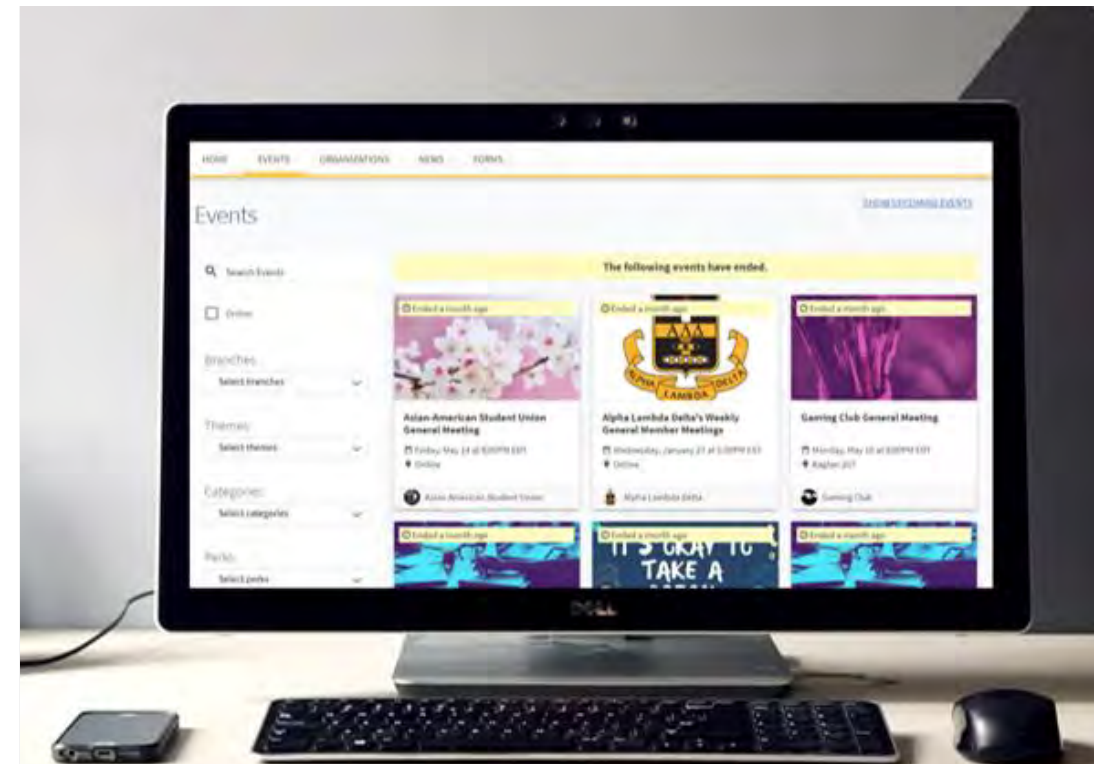


Solar Eclipse Offers Unique Research and Learning Opportunities for Chargers

Communicating with **STUDENTS**

Charger Connection is the main site for RSOs and RSO events.

- Recognized Student Organizations (RSOs) post their events here.
- Administrative offices and academic programs can also post events here.
- The myCharger Calendar, Charlie's Events Roundup, and Charlie's Daily Events link to event pages on Charger Connection.
- Students access Charger Connection through myCharger (*login required*).



Communicating with **STUDENTS**

Private Groups on Facebook are a good way for students to interact with us, and one another.

- Although many students consider Facebook to be “for old people,” we regularly post into the “Class of” groups that we maintain.
- Charlie the Charger is a profile used by University staff to interact with the students.



Communicating with **FAMILIES**

Our **Parent and Families Group on Facebook** is hugely popular.

- Ask questions and get advice from 4,400+ Charger parents / family members in the group.
- Charlie the Charger (University staff) moderates and helps as needed.

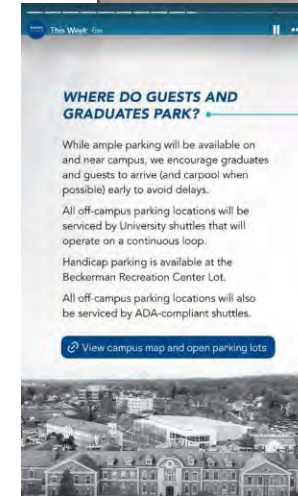
facebook.com/groups/UNewHavenParentsFamilies



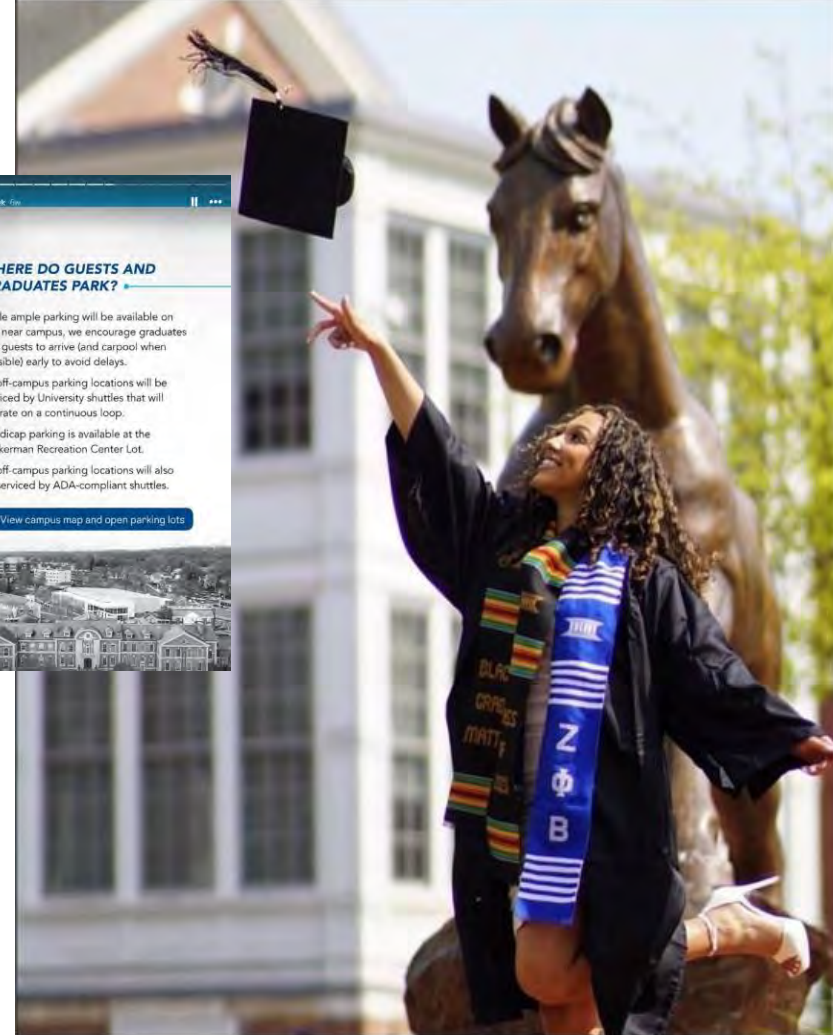
Communicating with **EVERYONE**

Are you following us on **social media**?
Is your student?

- The University and its various offices, departments, and clubs maintain public social media pages on all major platforms.
- Many students love to interact on social media, and many RSOs promote meetings and events on social.



unewhaven
University of New Haven



2,201 likes



[unewhaven](#)



[@unewhaven](#)



[@unewhaven](#)



[@unewhaven](#)



[universityofnewhaven](#)

Communicating with **EVERYONE**

There are over **50 Digital Displays** around campus, used to display short news or alerts and promote upcoming events.

They can also display emergency alerts and info.

Encourage your student to put down their phone and look around!



University of New Haven

Weather: 79°F, 79°F

Saturday, June 22, 4:56 p.m.

HAPPENING ON CAMPUS

CHARGERREC SUMMER MEMBERSHIPS

GENERAL INFO

- All students who wish to use the University Recreation Center over the summer will need to purchase a summer membership or a day pass.
- Students eligible for a summer membership or summer day pass are those who graduated in Spring 2024 or are enrolled for Summer and/or Fall 2024.
- Membership fees will be processed at the REC kiosk during summer business hours for Summer Session 1 (5/13-6/21), Summer Session 2 (6/24-8/27), or Full Summer.

Membership Type	Price
Student Summer Membership	\$30
Student Summer Day Pass	\$30
Full Summer Membership	\$50
Day Pass	\$7

IMPORTANT DATES

Sunday, June 30

Fiscal Year-end cutoff.

Employees, see myCharger for details.


POWER ON

TAG US @UNEWHAVEN: [Facebook] [Instagram] [Twitter] [TikTok]

Communicating with **EVERYONE**

Students are automatically enrolled in the **emergency notification system**.

Family members can **choose to sign up** to receive emergency alerts, which can be delivered by phone, text, and/or email.



University of New Haven

 300 BOSTON POST ROAD

 WEST HAVEN, CT 06516

 (203) 932-7000

 (800) 342-5864

- Admissions
- News and Media
- Campus Locations and Maps
- Public Safety
- Library
- Employment
- Give
- Faculty & Staff Directory
- Emergency Notifications**
- Strategic Plan
- Information Technology Support
- myCharger
- Alumni Email

f @ t v i n

Emergency Notification System: Sign Up and Keep Your Info Current

If a situation arises, either on or off campus, that in the judgment of the Chief of Police at the University of New Haven constitutes an ongoing or continuing threat, or if severe weather conditions exist, an Alert will be issued via the University's Emergency Notification System.

The system sends messages via text, email and voice. The University strongly encourages students, faculty, staff and parents to make sure their emergency contact information is current.

EMERGENCY NOTIFICATION SYSTEM

Students	Emergency Notifications are made to the contact information provided in your official student record in Banner.	To update your student contact information in Banner, please use this form.
Faculty, Staff, and Adjunct Faculty	Emergency Notifications are made to the contact information provided in your employee record in Banner.	To update your employee contact information in Banner, please use this form.
Parents, Families, and Community Members	Emergency Notifications are made to the contact information provided on the following form.	To add or update your contact information and receive emergency notifications, please use this form.

Emergency Response Guide and Public Safety App

With the LiveSafe app, you have a fast and direct connection to the University of New Haven Police Department: twenty-four hours a day, seven days a week.

[Learn More](#)



QUESTIONS?

We (probably) have answers.

University of New Haven



CONTACT US

Matt McCullough

Executive Director of Digital Services

Kaitlyn Pinheiro

Internal Communications Coordinator

Charlie the Charger

Send Charlie a private message on Facebook

University of New Haven